



OBT

## OBT Course Outline

### SUPERVISORY LEVEL 2

<b>Main Aims and Key Benefits:</b>	<p>This is one of 4 supervisory programmes designed to provide key management skills for team members new to, or with minimal experience of, a supervisory role.</p> <p>NB: It is advised that Supervisory Level 1 is attended before this module</p>
<b>Course Content:</b>	<ul style="list-style-type: none"><li>▪ Recognise the different work styles and behaviours, verbally and non-verbally, in the types of people participants could come into contact with</li><li>▪ Adopting an assertive approach</li><li>▪ Identifying the benefits of delegation and a recommended structured approach to adopt when delegating a task to a member of the team</li><li>▪ Consider how an understanding of the motivational theories can contribute positively to team morale and team development</li><li>▪ </li></ul>
<b>Training Methods:</b>	<ul style="list-style-type: none"><li>▪ Syndicate exercises/discussions</li><li>▪ Role plays</li></ul>
<b>Who will benefit:</b>	Junior managers and supervisors new to, or with minimum experience of, their role
<b>Duration:</b>	1 day
<b>Certification:</b>	OBT and Progressive Training
<b>Training Provider:</b>	Progressive Training